



Aligning Telehealth, the Telehealth Council and the Idaho Healthcare Coalition: A Win-Win-Win for Idaho

Idaho Telehealth Council

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THE HIGHEST
QUALITY OF CARE
AS CLOSE TO HOME
AS POSSIBLE



PATIENT CENTERED MEDICAL HOME



- Place
- Process



PATIENT CENTERED MEDICAL HOME



- Place
- Process

PATIENT CENTERED MEDICAL HOME NEIGHBORHOOD





RATIONALE FOR THE BENEFITS OF PRIMARY CARE FOR HEALTH

- Greater Access to Needed Services
- Better Quality of Care
- A Greater Focus on Prevention
- Early Management of Health Problems
- Cumulative Effect of Primary Care to more Appropriate Care
- Reducing Unnecessary and Potentially Harmful Specialist Care



THE DATA-TO-DATE

- Excellent ROI
- Geisinger Health Systems, Group Health Cooperative, MultiCare, Dean Health System, CCNC, IHC
- Quality of Care, Patient Experiences, Care Coordination, and Patient Access all Improve
- Decrease ER Utilization 15-50% (Avg. 30%)
- Decrease Hospitalization 10-40% (Avg. 19%)
- Decrease Cost/Patient \$835-\$1,750/Year
- Increase Patient Satisfaction and Decrease Physician Burnout



THE FUTURE OF THE MEDICAL HOME IN IDAHO





WHAT IS THE SHIP?

The State Healthcare Innovation Plan (SHIP) is a statewide plan to redesign our healthcare delivery system, evolving from a volume-driven, fee for service system to a outcome-based system that achieves the triple aim of improved health, improved healthcare and lower costs for all Idahoans.



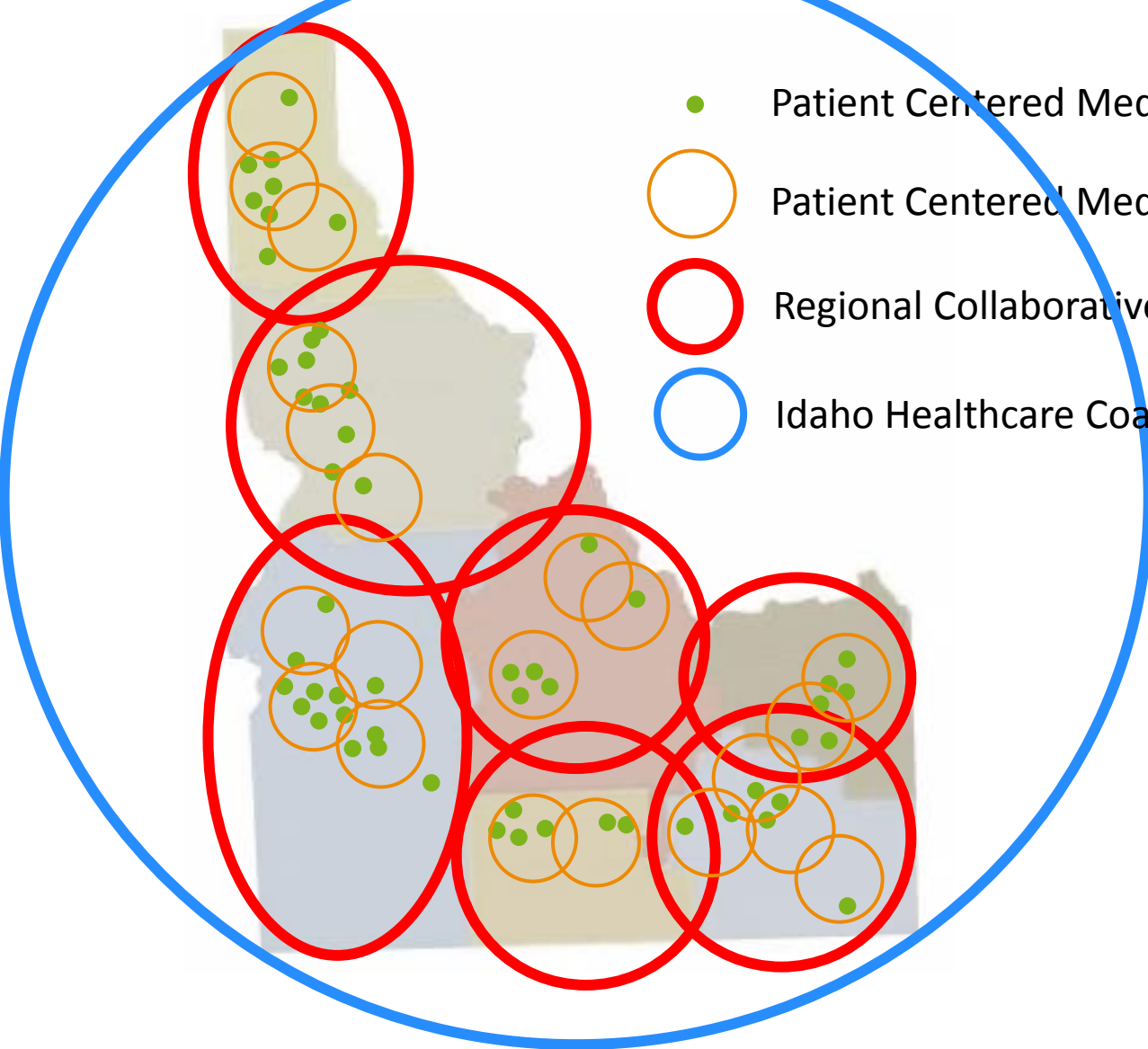
IDAHO SHIP MODEL ELEMENTS

- Strong Primary Care System
- Patient Centered Medical Homes (PCMH) – Foundational
- Medical Neighborhood (Hospitals, Subspecialists, Others)
- Regional Cooperatives (RC) Support Local Primary Care Providers and Medical Neighborhood
- Statewide Idaho Healthcare Coalition (IHC)



IDAHO SHIP MODEL ELEMENTS

- Health Information is Linked Electronically by EHR and HIT
- Data Analytics
- Payment Systems are Aligned Across Major Payers
- Patient Engagement/Accountability
- Transforms Public Health to Population Health



- Patient Centered Medical Home (PCMH)
- Patient Centered Medical Home Neighborhood
- Regional Collaborative
- Idaho Healthcare Coalition (IHC) / SHIP



IDAHO HEALTHCARE COALITION (IHC) MODEL TESTING GRANT

- \$61M Grant (CMMI)
- Notified November 5, 2014 – \$40M
- Modified Grant → CMS November 11, 2014
- Four Years
- Achieve Triple Aim: Better Health; Better Healthcare, Lower Costs
- Projected Savings \$89M/Three Years
- ROI (197%) over Five Years



IHC MODEL TESTING GOALS

- 165 Primary Care Practices (PCMH's) over Three Years (825 PCP's); 1.3M People (80%)
- EHR/HIE Integration (PCMH / Neighborhood)
- Build Seven Regional Collaboratives
- 75 Virtual PCMH's (>550 CHW's/CHEMS) / Telehealth
- Data Analysis – Collecting, Analyzing, Reporting
- Align Payment Mechanisms



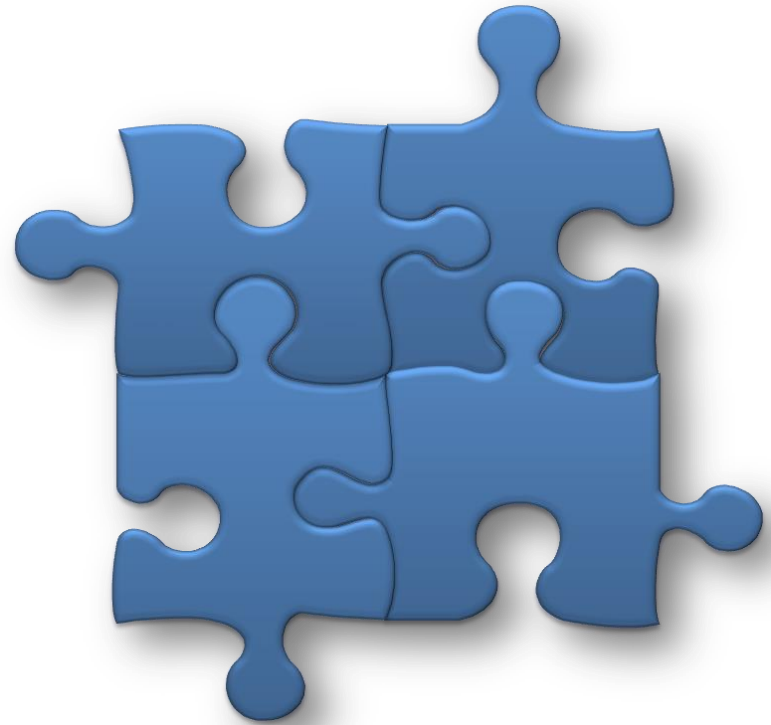
IDAHO HEALTHCARE COALITION (SHIP) SUMMARY

- Vehicle and Model for Healthcare Transformation for Idaho
- Built on Foundation of Primary Care and the Patient Centered Medical Home (PMCH)
- Integrates and Coordinates the PCMH with Secondary Providers, Hospitals, and Other Members of Healthcare Team
- Connects Public Health to Population Health Quality Metrics
- Integrates Clinical and Claims Data
- Aligns Payment Systems with Access and Outcomes
- Transforms Health Care in Idaho → Triple Aim



INTEGRATION

- EMR
- PCMH
- PCMH
Neighborhood
- Hospitals
- ACO





SYMPHONY OF CARE





TELEHEALTH OPPORTUNITIES IN IDAHO WITH THE IHC

- Integrate and Coordinate
- \$977,000 in Grant Money
 - \$338,000 – Telehealth TA Training
 - \$639,000 – Equipment (Portable Exam Stations)
- Telehealth Connections
 - Specialties (e.g. Dermatology, Cardiology)
 - Behavioral Health



TELEHEALTH GUIDING PRINCIPLES

- Patient Centered
- Enhance Access to Care and Quality of Care
- Cost Effective
- Align with Standards (FSMB, IBOM, IMA, IHC)
- Realistic
- Uphold Patient Privacy and Patient Consent



ADDITIONAL OPPORTUNITIES

- Augments Usual Source of Care
- Integrates and Coordinates – Not Fragments
- Building Bridges – Not Silos
- Asynchronous Consultation
- Payment Reform Methodologies



QUESTIONS

